



Physical Environment / Utility Billing

E-mail: utilitybilling@wildwood-fl.gov

WILDWOOD
FLORIDA

- EZ PAY - AUTOMATIC WITHDRAWAL / DRAFT PAYMENT PROGRAM

Thank you for your interest in enrolling in the City of Wildwood's EZ Pay automatic withdrawal program!

EZ Pay is a free service offered to all City of Wildwood utility customers and allows your utility payment to be automatically debited from your bank account.

There are a few important things to know about how the program works:

- ❖ The billing schedule does not change; bills continue to be generated, approximately, on the **20th** of the month, and are due on the **5th** of the following month.
- ❖ Following enrollment, bills generated for the account will include a reminder message: **"Do Not Pay – Direct Withdrawal"**.
- ❖ EZ Pay enrolled accounts are drafted on the **5th** of the month (bill due date). The amount drafted will be the **Total Amount Due** listed on the most recent bill.

To enroll, please follow the instructions at the bottom of this page to complete the EZ Pay authorization.

Please allow up to thirty (30) days for EZ Pay to be completely processed and debited from your account. Please remember to deduct the amount of your bill from your checking/savings account records. Please note if, for any reason, your EZ Pay payment is rejected by your financial institution, and will be treated as a returned check.

In the event you should desire to terminate enrollment in EZ Pay, written request must be received by this office at least thirty (30) business days before the account is scheduled to be debited.

For more information, please call the City of Wildwood Physical Environment / Utility Billing department at (352) 330-1336, Monday through Friday, 7:30am to 5:30pm.

INSTRUCTIONS:

- 1) Complete all information requested and sign the authorization.
- 2) Attach a voided check from the United States-based financial institution that will be drafted.
- 3) Return to Physical Environment / Utility Billing office at City of Wildwood City Hall.

(Separate at dotted line)

EZ PAY AUTHORIZATION FORM

I, the undersigned, authorize the City of Wildwood to initiate monthly debit/credit entries to my bank account at the financial institution named for the use of utility services. I understand that this authorization will be in effect until such time as the City is notified *in writing* that I no longer wish to participate in this service. I also understand the City may impose processing fees in the event my financial institution does not pay the debit entry. The City reserves the right to cancel this agreement after providing thirty (30) days written notice.

Check One: **New Application []** **Change Account []** **Terminate EZ Pay []**

Customer/Account Holder Name: _____	Utility Account #: _____
Property/Service Address: _____	Phone #: _____
Bank Name: _____	Checking [] Savings []
Signature: _____ Date: _____	Bank Account #: _____
	9-Digit Routing #: _____